# Frank Zwetsloot CEO ScienceWorks

# ECOOM DAYS 2019

# Measuring societal impact within different scientific disciplines

Brussels, Friday November 29th, 2019



#### Today's presentation

- 1. An introduction on ScienceWorks
- 2. A short history on "valorisatie" and impact
- 3. Measuring impact; developments and challenges
- 4. Developing an institutional impact strategy

# **Advisory board**



André Oosterlinck
Professor Electrical
Engineering and
Rector of Honour, KU
Leuven, Belgium



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European Commission,
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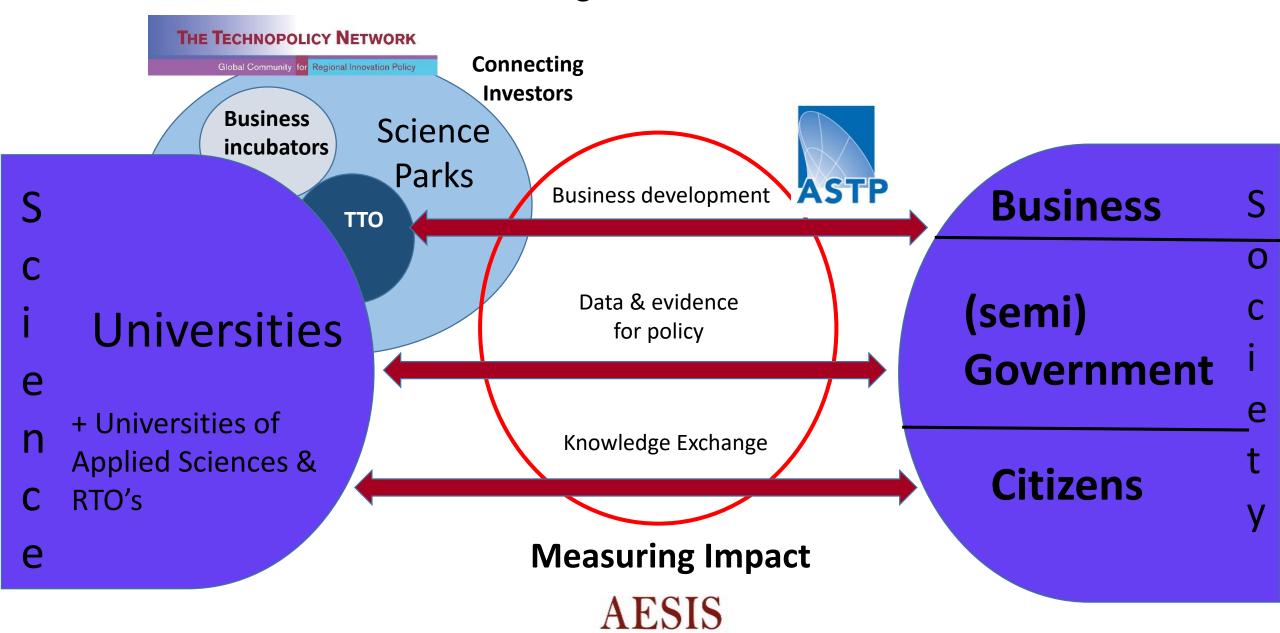


Peter Nijkamp
Former president of NWO.
Vrij Universiteit Amsterdam,
The Netherlands

#### ScienceWorks is an intermediairy that....

- ...advises on connections between science & society
- ...organizes courses and conferences on the practical use of science
- ...assesses the "societal impact of Dutch universities" (Impact Ranking)
- ...established networks in these interfaces

#### Positioning of our mission and networks

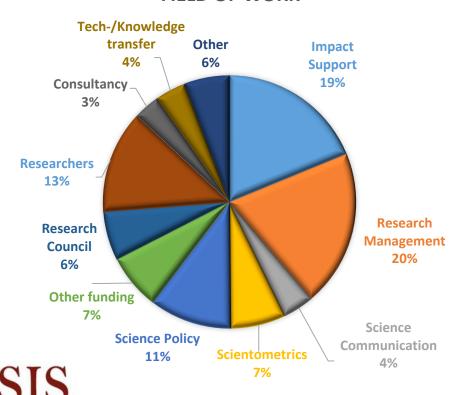


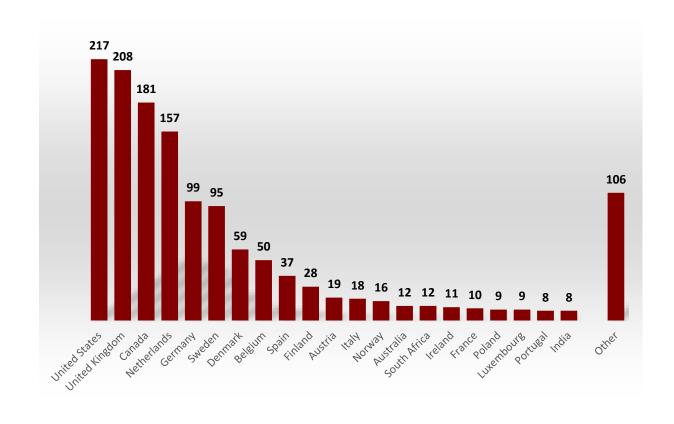
ADVANCING & EVALUATING THE SOCIETAL IMPACT OF SCIENCE

#### The AESIS Network

#### 1350+ members from 65 countries

#### FIELD OF WORK





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# Why are universities here to stay?

- World's oldest institutes and best survivors
- "A university is, first and foremost, a social undertaking to create a social good"
  President Amy Gutmann, University of Pennsylvania

#### Or:

- An institute that produces and disseminates new knowledge for its students, its researchers and its environment
- What is the essence of a university?

# A short history of Impact

	80's	<b>90'</b> s	00's	<b>10'</b> s
Goals	Birth of the start-up culture	University Entrepreneurship	3rd mission	Impact
Instruments	TTO's	Holdings Incubators	Valorisatie Strategies	National Policies & KEO's
Visibility	Start-ups	Scienceparks	Soc. Challenges Reg. ecosystems	Unicorns & SDG's
Involvement	Technology & Industry	Innovation clusters	University management	Including all stakeholders



#### Why and how did "Valorisatie" evolve

- A Francophile Minister brought "valorisatie" from the *Pôle de Competitivité* to the Netherlands
- The economic output needed a *less commercial* carrier towards universites' third mission (but did it need to be the <u>full opposite</u>? Watch your English)
- A broad and flexible term for better inclusion of the social sciences and even the humanities
- > But the Anglosaxons preferred "knowledge transfer" (later: Knowledge Exchange)



# Why and how did "Impact" evolve?

- ➤ Politicians wanted broader societal effects than only business output; birth of REF
- Definition of impact: The effect of science on, change or benefit to the economy, society, culture, public policy or services, health, the environment or quality of life, beyond academia (Research England, REF)
- The Research Excellence Framework had great impact on introducing Impact in science policy worldwide
- Challenging new players beside the usual suspects
- Impact is so all-inclusive that it takes away resistance



#### But can you measure Impact?

- ➤ In the long term, effects of science can be measured......
- .....but it's mostly <u>impossible</u> to connect this to specific research programs (Hill, Grant)
- Knowledge exchange or valorisatie can be measured as "the road towards reaching Impact"
- >Let's see how we can measure this within different disciplines



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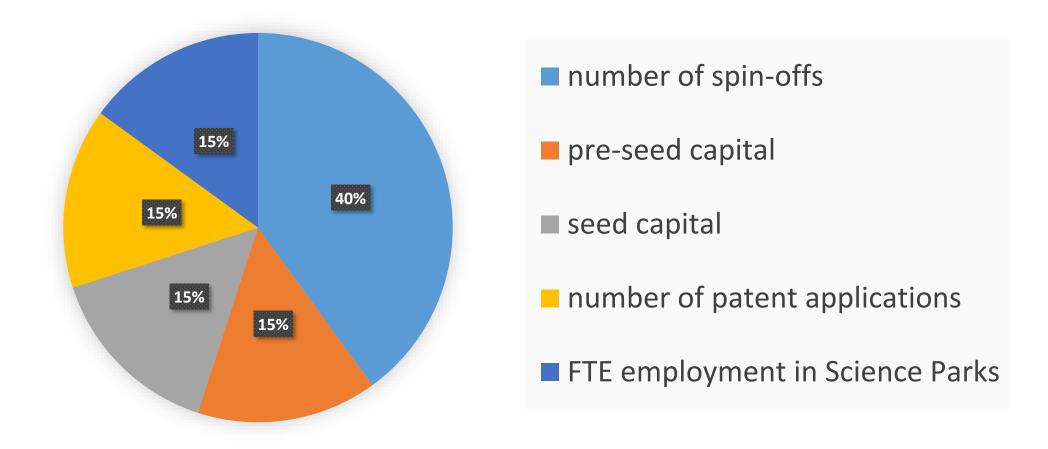


#### Measuring impact; developments and challenges

- In 2011, ScienceWorks made a first attempt to map the societal impact of Dutch universities through its bi-annual Impactranking
- 3 categories:
  - The entrepreneurial university
  - The cooperating university
  - The communicating university

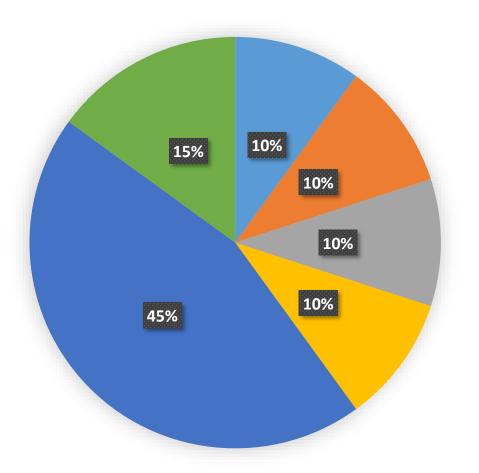


# Composition 'the entrepreneurial university'





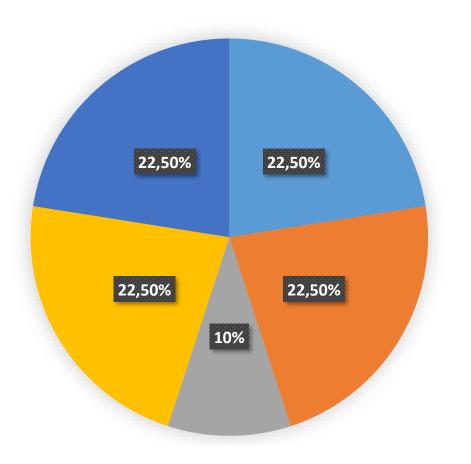
#### Composition 'the cooperating university'



- co-publications with business
- TTW researches
- participation in TKI's (Topsectors)
- participation in NWA-consortia
- third party income
- license income



#### Composition 'the communicating university'



- mentions in national newspapers
- mentions on radio and TV
- mentions of 'impact' in the annual report
- mentions in international newspapers
- online reach



#### **Impactranking 2017**

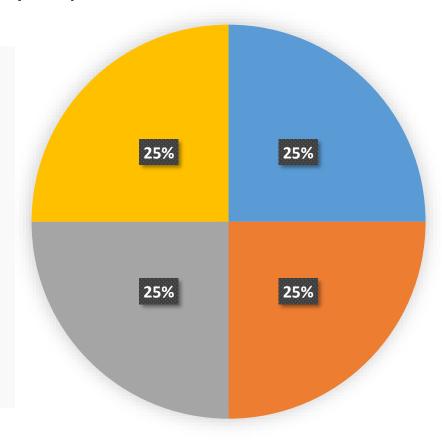
➤ New category 2015: the societal university → policy impact

mentions in parliamentary papers

mentions in policy documents

■ mentions in European Parliament

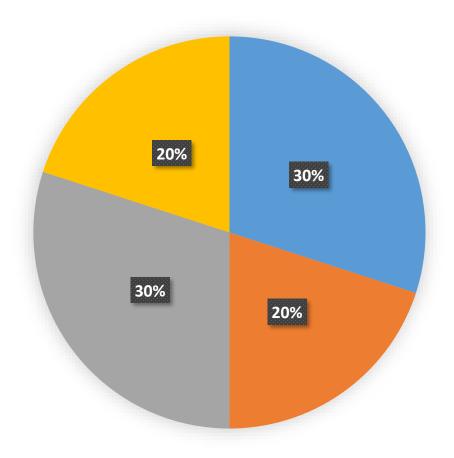
membership advisory boards national government





#### **Composition ranking**

- the entrepreneurial university
- the communicating university
- the cooperating university
- the societal university





#### **Impactranking 2019**















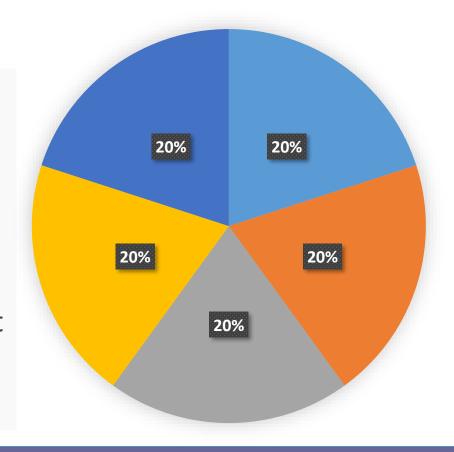




New indicator 2019: contribution to the Sustainable Development Goals (SDGs)

#### **Composition 'Societal' 2019**

- mentions in parliamentary papers
- mentions in municipal papers
- mentions in European Parliament
- membership advisory boards national government
- contribution to SDGs





#### **Impact performance Dutch universities** Technical universities vs general universities (2017)









TWENTE.















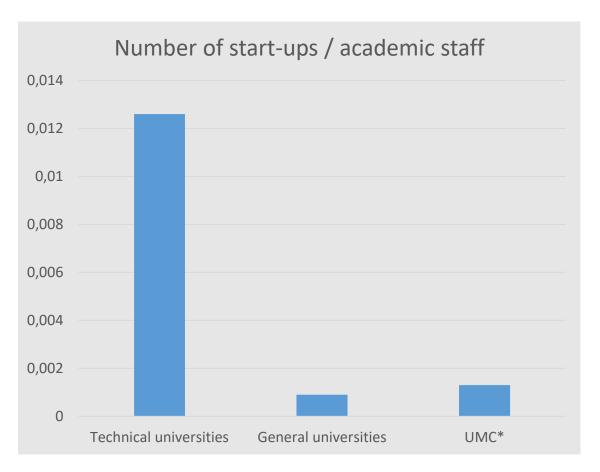








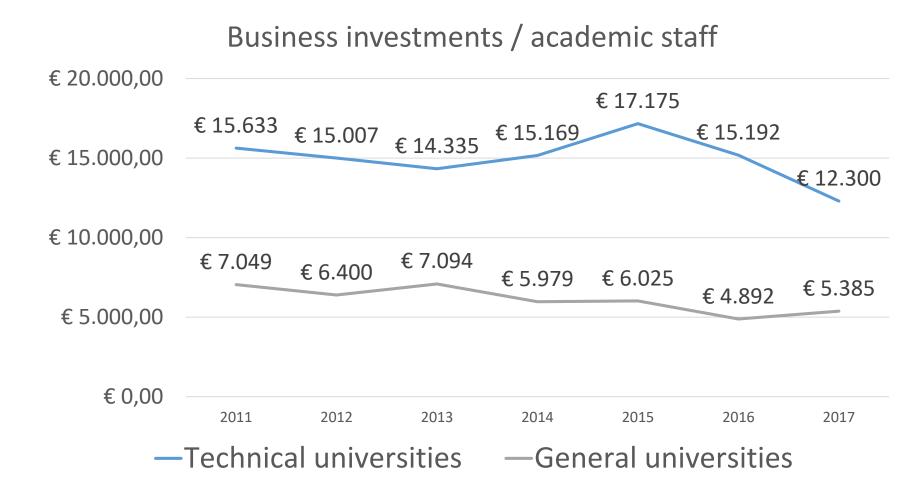
#### The entrepreneurial university



\*University Medical Centre

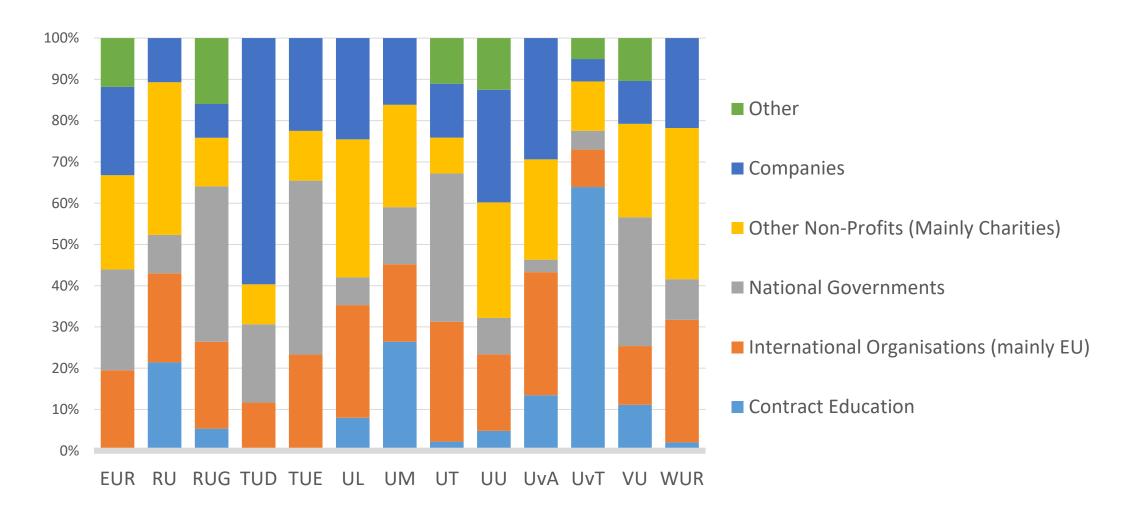


#### **Business investments**



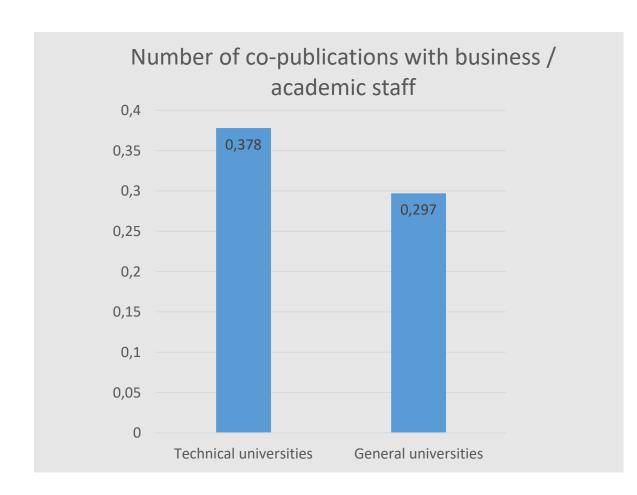


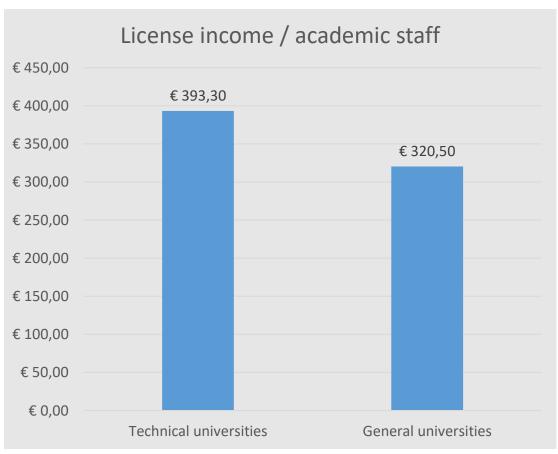
#### Composition of contract income per university



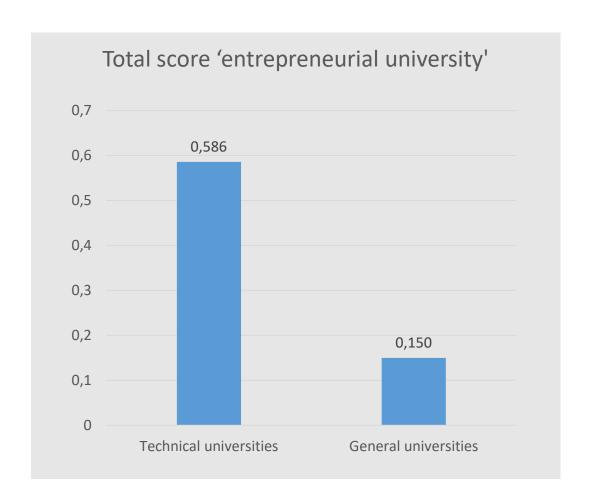


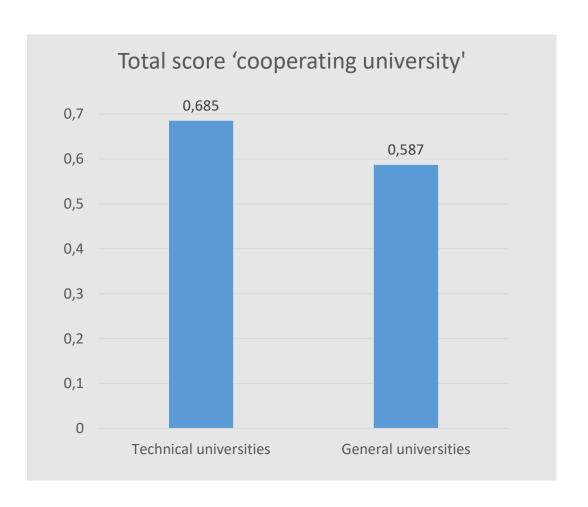
# The cooperating university





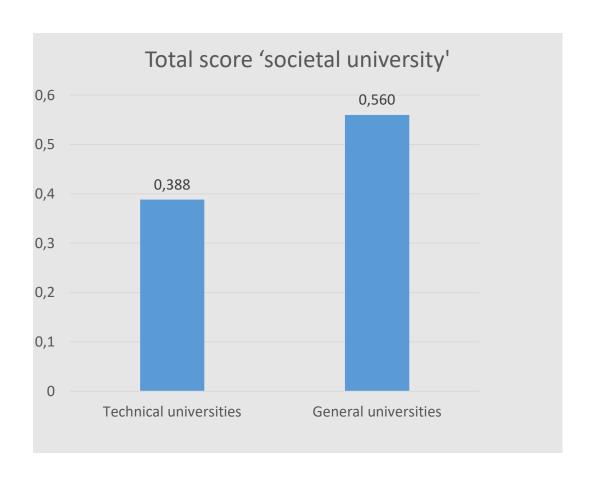
#### Total scores entrepreneurial and cooperating university

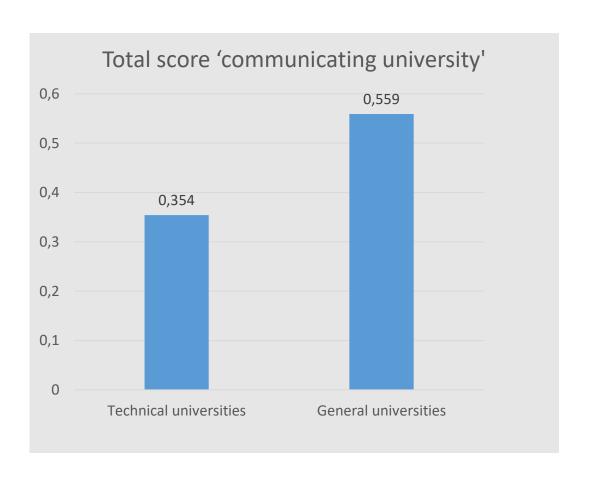






#### Total scores societal & communicating university





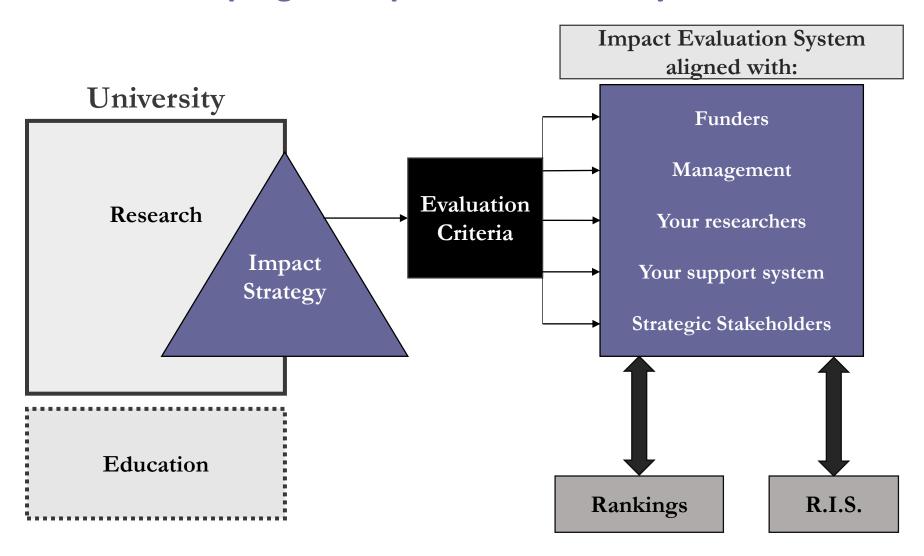
#### Define your treasure before you measure...

- Government: Define a framework in which the economic, societal, environmental and cultural impact of universities can be demonstrated and awarded in different Impact portfolio's
- Strategic Stakeholders; try to get involved when your university wants to define their parameters for their contributions to society
- ➤ University: define your strengths and your characteristic societal profile before you start to develop your measurement tools......
- > ....as choices for your research agenda will also define your Impact profile en vice versa.

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#### **Developing an Impact Evaluation System**





#### **Points of attention**

- Societal Impact vs. Scientific quality?
- > Align with the funders:
  - Ministry of Science vs. Ministry of economic affairs
  - Regional needs vs. (inter)national needs
  - Align with the national research councils priorities
- Management vision vs. Individual academic ambition; coping with resistance
- Outcome for the institute's strategy vs. rankings



#### **Creating a framework**

How to create a framework for measuring impact that:

- Creates a balance between the needs of your national funders and regional stakeholders?
- > Is aware of the impact of your framework on public funding and Rankings?
- > Creates insight in the impact of your specific research priorities and area's?
- Can be integrated in your internal appraisal system?



#### New Dutch approach: Appreciation with broader capabilities

- A new balance in appreciation adding Impact, academic leadership and patient care
- > Every researcher creates his own profile based on its own strenghts
- Research institutes develop a portfolio of assessment criteria based on their profiles

Research councils will adapt their funding instruments to broader criteria



#### **Coping with resistance**

- ➤ Be patient.. change leads to resistance!
- ➤ Vice president Jonathan Grant of King's College London during our 'Assessing Impact of Research' course in November: "all resistance to impact has disappeared at our university"



# Tip for governments, institutes and researchers: 'Je bent wat je plant'

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